# **NORIA SOUMBOU**

Hi, I'm a passionate Product Designer with a BS in Computer Science and three years of experience. My tech journey and unending curiosity have honed my ability to create user-centered experiences that are both intuitive and appealing. I'm skilled in user research, usability testing, and prototyping, and have a strong foundation in software testing and web development. I'm eager to collaborate with development teams to deliver high-quality designs that meet client needs and exceed expectations.

Atlanta, GA 30324 (404) 884-9920 Soumbou.noria@gmail.com LinkedIn | Portfolio

#### **DESIGN EXPERIENCE**

## UX/UI DESIGNER / Mobo | Link | 06/2023

- Led the end-to-end design and development of Mobo. From conceptualization to the prototype stage, ensuring a user-centric and seamless experience for future users.
- Conducted user research and interviewed with 15 individuals to gather insights and understand pain points.
- Created wireframes and high-fidelity prototypes for key app features, resulting in 95% positive user feedback during usability testing.

## UX/UI DESIGNER / Bus App | Thinkful | Link | 03/2023

- Designed a mobile prototype for a fictitious public transportation company, aimed at improving the user experience of the riders by increasing efficiency in tracking bus routes and schedules.
- Conducted user research, created user personas and journeys, and developed wireframes and prototypes using Figma.
- Iterated on design based on user feedback and presented the final design, demonstrating effective communication and presentation skills.

## UX/UI Designer and Web Developer | Freelance

01/2019 - 12/2020, Atlanta, GA

- Designed and developed user-friendly websites for clients, utilizing UI/UX design principles
  to ensure an optimal user experience that increased traffic by 30%.
- Conducted comprehensive manual testing on mobile and web platforms, utilizing industry-standard testing methodologies such as user acceptance testing, resulting in a 40% reduction in website bugs.
- Partnered closely with clients to stay current on product features and functionalities and delivered timely and high-quality work, resulting in a 95% client satisfaction rate.

## **OTHER EXPERIENCE**

#### Customer Engagement Associate | The Coca-Cola Company

01/2021 - 10/2021, Atlanta, GA

- Improved user experience by identifying and resolving issues with customer soda machines through quality checks, refining my attention to detail, and problem-solving skills.
- Achieved a 20% increase in customer satisfaction ratings by delivering exceptional customer service
  and ensuring adherence to quality control measures, demonstrating my commitment to providing
  optimal user experiences.

### Consultant Web and Mobile Developer | BNSP Technology

07/2016 - 12/2018, Remote, Gabon

- Developed and maintained websites for clients using WordPress, Wix, and Laravel, resulting in a 25% increase in client retention rate.
- Performed expert design reviews to identify possible design flaws and implemented UX best practices to improve user experience, resulting in a 15% increase in user engagement.
- Collaborated with developers and clients to stay current on product features and functionalities.

#### **EDUCATION**

Georgia State University **Bachelor of Science (B.S.) - Computer Science**Atlanta, GA

#### CERTIFICATE

Thinkful
UX/UI Design
Online Atlanta, GA

#### **SKILLS**

User research and usability testing, Wireframing, Prototyping, Mobile and Web design, Interaction Design, Information Architecture Programming (Laravel, PHP, HTML, CSS, JavaScript, Bootstrap)

#### **TOOLS**

Figma, Adobe XD, Notion, Miro

## LANGUAGE

French

#### **AWARDS**

1st place MLH winner at HackGSU - 2018
Built an AI sign language detector using TensorFlow and Python.

2nd place MLH winner at HackGSU- 2018
Built a Google Assistant app connected to an API.

3rd place MLH winner at VandyHack - 2017
Built an ionic/angular mobile app.